



Sandeep Donde

**Founder &
Managing Director**

Dear Esteemed Patron,

I trust this letter finds you in good health and high spirits. It is with immense pleasure that I reach out to you, sharing the remarkable journey Microscan has undertaken in the recent past.

Microscan Achievements:

In Microscan Infocommtech, our growth has been exceptional. Over the past year, we expanded our retail presence significantly, particularly in Mumbai and its suburbs. We made notable progress in western Maharashtra and the Kokan region, extending our fiber backbone network to Kolhapur and Goa. To enhance customer experience, we implemented a cutting-edge OSS/BSS system, reinforcing our commitment to delivering top-notch services.

Microscan Communications, born out of increasing outsourcing needs, stands tall in Pune, offering a range of managed services, including AWS/Mcloud/Azure Cloud Migration, DevOps, DR and Management, NOC/SOCaaS, Data Centres, Cybersecurity, and professional services.

Our in-house OTT entertainment platform, PlayboxTV, is now the 4th largest OTT aggregator in India with over 1 million subscribers. Collaborations with 800 plus ISPs and more than 50,000 cable operators have revolutionized TV content consumption in the country.

Embracing Inclusive Growth and Social Impact:

Beyond business transactions, Microscan is committed to inclusive growth. Our collaboration with a social enterprise stands testament to this commitment. We proudly support a social enterprise promoting and selling socially conscious choices crafted by Indian NGOs. This collaboration extends beyond mere financial contributions, playing a pivotal role in supporting these organizations on their impactful journey.

Community Initiatives:

Microscan takes pride in its community initiatives, reaching the remotest corners of rural Maharashtra. In places like Lonavala and Raigad, our fiber network connectivity has empowered public schools with free computers and internet access, bridging the digital divide and opening new horizons for students.

Our support extends to the Eklavya Child Education and Health Trust, actively contributing to providing education and support to financially backward orphans and out-of-school children. Microscan sponsors and conducts grassroots sports events like the Microscan Premiere League, fostering a culture of sportsmanship.

Sustainable Development and Environmental Initiatives:

Microscan actively participates in sustainable development initiatives. Our partnership with EcoKaari - Humanising Fashion aims to reduce plastic waste and support artisans. The Rotary Green Society Project in Pune aligns with our commitment to eco-friendliness, encouraging housing societies to embrace green initiatives.

In the spirit of Diwali 2023, we collaborate with jhappi, a social enterprise, for a unique gift hamper featuring products made by Indian NGOs. This initiative not only spreads joy during the festive season but also supports the impactful journey of these organizations.

Customer-First Mindset:

At Microscan, our mission is to enable everyone to lead fulfilling digital lives. We prioritize customer satisfaction and are unwavering in our commitment to strengthening our bond with you. We acknowledge that our strength lies in the people—our valued customers and the dedicated representatives working tirelessly to keep everyone connected to the world.

As we navigate the dynamic landscape of technology and connectivity, I express my sincere gratitude for your trust in Microscan. We are excited about the possibilities that lie ahead and look forward to continuing this journey together.

Wishing you joy, prosperity, and a wonderful journey ahead.



Sandeep Donde

Founder & Managing Director

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